

APICS Michiana offers for its February Professional Development Meeting:



Introduction to a Problem Solving/Decision Making Tool

William O'Hayer MBA, CPA, CIA

Senior Director of Finance and Administration at the University of Notre Dame's College of Science

Hilton Garden Inn

Tuesday, February 14, 2012

Do You Have A Problem To Solve?

If you would like to see the tools about which Bill will talk applied to your problem, pass the details on to MichianaPresident@apics-michiana.org.

Kepner-Tregoe provides consulting and training services to organizations throughout the world. While working at Bayer Healthcare, Bill O'Hayer received two days of training on Situation Appraisal, Problem Analysis, Decision Analysis, and Potential Problem Analysis. KT refer to these topics "rational process".

As Bill has been asked to give talks to the Institute of Internal Auditors or the Institute of Management Accountants, Kepner-Tregoe tools have been touched on in a few over the years. Attendees should gain a solid understanding of the tools available, when each applies, and a road map/template to follow for their own problem analyses.

Do we have a deviation? Is the cause unknown? Do we need to know the cause? How urgent is the situation? Should it take priority over other issues? Do we face a choice? Do we have an action or plan to protect? This presentation should help to bring clarity to these questions.

Although these tools and their use seem almost too obvious, they remain elusive when it comes to their consistent and successful application. As with so many things, a designated process is immensely helpful. We will initially discuss the tools at a high level – including how and when each is used. With that context laid, we will then discuss problem analysis at a more in-depth level. We will walk through how it works, then show examples.

Agenda:

5:30-6:00 CheckIn/Networking, 6:00-7:00 Dinner, 6:45-7:00 Business, 7:00-8:00 Presentation

Cost:

\$35 for non-APICS Members, \$25 APICS Members. \$10 Student - ID is Required